#### City Parking (Glasgow) LLP

# **Website Privacy Policy**

(You may also wish to read our Privacy Policy)

Please read about how we use cookies on this site (updated November 2015).

This Web site is operated and controlled by City Parking (Glasgow) LLP, supported by Glasgow City Council, a local authority incorporated under the Local Government etc. (Scotland) Act 1994 and having its chief office at City Chambers, George Square, Glasgow G2 1DU, United Kingdom.

In terms of the Data Protection Act 1998, City Parking is the data controller of personal data (information relating to identifiable living individuals) collected or obtained by or through this Web site. Any personal data collected through this Web site will be treated as confidential under the principles of the Data Protection Act 1998.

City Parking (Glasgow) LLP is registered under the Data Protection Act 1998 and as a data controller (notification number Z9923407); the register entry can be inspected at www.informationcommissioner.gov.uk

The site does not automatically capture or store personal information, other than logging the user's IP address and session info such as the duration of the visit and the type of browser used. This is recognised by the Web server and is only used for system administration and to provide statistics which the Council uses to evaluate use of the site.

You will be asked to provide some personal information if you wish to use the contact us form. This information will be restricted to details which may help us provide better services to you through the Web site. Our contact us form will ask for your title, name, email address and comment. By providing this information you consent to City Parking (Glasgow) LLP using these details to help provide you with services or answers to queries, as appropriate.

Complaints may be submitted without providing personal details - we will not, however, be able to respond to you unless you provide a means of contact. You do not need to provide us with personal information simply to browse the site.

City Parking does not sell or rent your personal information to third parties. We may make information available to tax and law enforcement authorities in particular cases, as required or permitted by law. We may also make information available to Glasgow City Council or Council owned companies, e.g. City Building, GCSS, Glasgow Life.

If you are aged 12 or under, please get your parent or guardian's permission before you provide personal information to this Web site.

The information provided on this website is believed to be accurate at the time of writing but the City Parking accepts no liability for the contents and anyone relying on these contents does so at their own risk. Nothing on this website is to be construed as binding City Parking or the Council nor constituting an offer on behalf of City Parking or the Council.

This privacy policy only covers City Parking (Glasgow) LLP Website at <a href="https://www.cityparkingglasgow.co.uk">www.cityparkingglasgow.co.uk</a> Links within this site to other websites are not covered by this policy and individuals should check the

terms of the privacy policy of those other sites for their terms. City Parking is not responsible for the content of external Web sites.

Any changes to this Privacy Policy will be posted on this Web site.

# Summary of terms

Browser

Used to locate and display Web pages via a software application. Popular ones include Microsoft Internet Explorer, Google Chrome and Mozilla Firefox.

# IP (Internet Protocol)

All networks connected to the internet speak IP, the technical standard which allows data to be transmitted between two devices. TCP/IP (Transmission Control Protocol/Internet Protocol) is responsible for making sure messages get from one host to another and that the messages are understood.

#### IP address

If you are connected to the Internet you have one, for example it may look something like this 198.184.98.9

Web Server

Delivers (serves up) web pages to your computer